





Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that: Tata Communications Transformation

Services Limited

8th, 9th & 10th Floors, Karuna Conquest IT Park,

No. 7 MTH Road,

Ambattur Industrial Estate, Ambattur,

Chennai 600 058 Tamil Nadu India

Holds Certificate No: FS 548961

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Provision of telecommunications service processes from strategic sourcing, process transitioning, operations and transformation solutions through internal value creation processes being rendered from delivery centers at Chennai & Pune.

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2009-06-10

Latest Revision Date: 2025-01-16

Effective Date: 2025-01-23 Expiry Date: 2028-01-22

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: FS 548961

Location Registered Activities

Tata Communications Transformation Services Limited 8th, 9th & 10th Floors, Karuna Conquest IT Park, No. 7 MTH Road, Ambattur Industrial Estate, Ambattur, Chennai 600 058 Tamil Nadu India

Provision of telecommunications service processes from strategic sourcing, process transitioning, operations and transformation solutions through internal value creation processes being rendered from delivery center at Chennai.

Tata Communications Transformation Services Limited 3rd & 4th Floor, A-11 & 3rd Floor, IDC Building, Tata Communications Ltd. Campus Alandi Road, Dighi Pune 411 015 Maharashtra India

Provision of telecommunications service processes from strategic sourcing, process transitioning, operations and transformation solutions through internal value creation processes being rendered from delivery center Pune.

Original Registration Date: 2009-06-10 Effective Date: 2025-01-23 Latest Revision Date: 2025-01-16 Expiry Date: 2028-01-22

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