





Certificate of Registration

BUSINESS CONTINUITY MANAGEMENT SYSTEM - ISO 22301:2019

This is to certify that: Tata Communications Transformation

Services Limited

8th, 9th & 10th Floors, Karuna Conquest IT Park,

No. 7 MTH Road,

Ambattur Industrial Estate, Ambattur,

Chennai 600 058 Tamil Nadu India

Holds Certificate No: BCMS 559485

and operates a Business Continuity Management System which complies with the requirements of ISO 22301:2019 for the following scope:

The Business Continuity Management System applies to Telecommunications Service Processes (Network Operations Service and Engineering Services) supported by Internal Value Creation Processes (Human Resource, Finance & Commercial, Information Technology and Administration & Facilities) delivered from Global Delivery Centres at Chennai (India) and Pune (India).

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2010-06-21 Effective Date: 2025-02-08 Latest Revision Date: 2025-01-23 Expiry Date: 2028-02-07

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 22301:2019 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: BCMS 559485

Location Registered Activities

Tata Communications Transformation Services Limited 8th, 9th & 10th Floors, Karuna Conquest IT Park, No. 7 MTH Road, Ambattur Industrial Estate, Ambattur, Chennai 600 058 Tamil Nadu India Telecommunications Service Processes (Network Operations Service and Engineering Services) supported by Internal Value Creation Processes (Human Resource, Finance & Commercial, Information Technology and Administration & Facilities).

Tata Communications Transformation Services Limited 3rd & 4th Floor, A-11 & 3rd Floor, IDC Building, Tata Communications Ltd. Campus Alandi Road, Dighi Pune 411 015 Maharashtra India Telecommunications Service Processes (Network Operations Service and Engineering Services) supported by Internal Value Creation Processes (Human Resource, Finance & Commercial, Information Technology and Administration & Facilities).

Original Registration Date: 2010-06-21 Effective Date: 2025-02-08 Latest Revision Date: 2025-01-23 Expiry Date: 2028-02-07

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