





Certificate of Registration

OUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Tata Communications Transformation Services Limited 8th, 9th & 10th Floors, Karuna Conquest IT Park, No. 7 MTH Road, Ambattur Industrial Estate, Ambattur, Chennai 600 058 Tamil Nadu India

Holds Certificate No:

FS 548961

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

> Provision of telecommunications service processes from strategic sourcing, process transitioning, operations and transformation solutions through internal value creation processes being rendered from delivery centers at Chennai & Pune.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2009-06-10 Latest Revision Date: 2021-11-24



Effective Date: 2022-01-23 Expiry Date: 2025-01-22

Page: 1 of 2

...making excellence a habit."

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000. Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.

Certificate No: FS 548961

Location

Tata Communications Transformation Services Limited 8th, 9th & 10th Floors, Karuna Conquest IT Park, No. 7 MTH Road, Ambattur Industrial Estate, Ambattur, Chennai 600 058 Tamil Nadu India Tata Communications Transformation Services Limited

3rd & 4th Floor, A-11 & 3rd Floor, IDC Building, Tata Communications Ltd. Campus Alandi Road, Dighi Pune 411 015 Maharashtra India

Registered Activities

Provision of telecommunications service processes from strategic sourcing, process transitioning, operations and transformation solutions through internal value creation processes being rendered from delivery center at Chennai.

Provision of telecommunications service processes from strategic sourcing, process transitioning, operations and transformation solutions through internal value creation processes being rendered from delivery center Pune.

Original Registration Date: 2009-06-10 Latest Revision Date: 2021-11-24

Effective Date: 2022-01-23 Expiry Date: 2025-01-22

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online. Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.